



## **TERMS AND CONDITIONS LOB 2022**

Prices are per person per night in Indonesian Rupiah  
Prices are for shared cabin; single occupancy is 200%  
Guarantee departure is 6 people, notice 30 days before departure unless stated otherwise.  
Maximum passenger is 10 people  
All divers must be certified divers

### **Price includes:**

2 Transfers (pick up from airport and drop off at hotel after trip)  
Accommodation in a double-bed or twin-bed cabin, en-suite shower, toilet and AC  
Full board including all soft drinks on board  
Up to 13 dives maximum  
Multilingual tour guide and dive master (European and/or Indonesian)  
Dragon land tour and Padar island tour

### **Price excludes:**

Dive gear, dive computer, dive torch  
Dive insurance  
Insurance for cancellation  
Domestic or international flights  
National Park entrance fee, local taxes, local transport insurance and entrance fee harbor  
Alcoholic drinks (beer, wines and spirits)  
Gratuities

### **Reservations and deposit**

All reservation must be made by electronic mail and with the booking form that can be downloaded on [www.mantarhei.com](http://www.mantarhei.com) . A booking fee of 50% of the total price is to be sent to a Manta Rhei bank account no later than 7 days after the date the reservation is made. If this booking fee is not received within the stated period of time, then your reservation is cancelled and we cannot guarantee you that your cabin will be available for your desired cruise.  
Money transfer fees and exchange costs are to be paid by the customer.

### **Payment of the balance**

Payment of the balance must be made directly to a Manta Rhei bank account 45 days prior to departure date. If full payment of the balance is not received by this date then Manta Rhei can cancel the booking and enforce cancellation policy as set out further on in “cancellation policy”

Full payment must be made to Manta Rhei at the time of booking if the reservation is made less than 45 days prior to departure.

Money transfer fees and exchange costs are to be paid by the customer.

### **Changes of reservations**

If you want to cancel or change a reservation, it must be done by electronic mail to [info@mantarhei.com](mailto:info@mantarhei.com)

An administrative charge of 40US\$ will be charged if any changes are made to your booking 91 days or less prior to departure date. Changing of a cruise date will be treated as cancellation and new booking of a cruise. The date that Manta Rhei receives the alternations to your booking by electronic mail will be the date used to determine whether a fee will be charged.



The following cancellation fee are charged for cancellations:

over 91 days prior to departure 10% of the cruise price  
90 - 61 days prior to departure 25% of the cruise price  
60 - 46 days prior to departure 50% of the cruise price  
45 – 0 days prior to departure 100% of the cruise price

It is highly recommended that all customers purchase a travel cancellation insurance.

If for any reason a passenger cannot make a trip that has already been booked, then the reservation can be transferred to another person. The new passenger will be subject to the contract conditions of Manta Rhei. Passenger substitution will be allowed up to 3 days, or less depending on the cruise, prior to the day of departure. Manta Rhei takes no responsibility for changes to any bookings not made by Manta Rhei on behalf of the passenger (i.e. air tickets, hotel reservation etc.). An administration fee of 40US\$ will be charged.

### **Specifications on “boat charter” for individuals and tour operators**

The maximum number of passengers is 10 (on request family cabins can be made)

All scheduled cruises can be booked as full-boat charters. There are certain changes to the scheduled itineraries allowed by the chartering customer subject to prior arrangement and approval by Manta Rhei.

If the charter is booked to sail outside the scheduled cruise itinerary or to another area, then an extra fee will be added to the total cost. The price of this fee will depend on the location of the charter and will be given to the client prior to the due date of the deposit.

### **Charter cancellation fees :**

- Before 181 days = 5%
- 180 – 91 days = 25%
- 90 – 61 days = 50%
- 60 days = 100%

### **Itinerary and service changes after booking and before departure**

Manta Rhei reserves the right to change the itinerary and particular services if required due to unforeseen or unavoidable circumstances. Manta Rhei will make every effort to offer equivalent alternatives of a comparable standard. Manta Rhei will inform the agent or individual client of such changes at the earliest possible date and the effect it will have on the price.

### **Force Majeure**

Manta Rhei reserves the right to cancel the trip for reason of force majeure (i.e. natural disaster, epidemics etc) or closed airports, or unavoidable acts of man (i.e. war, terror attack, riots, strikes etc.) without refund. In the event of this happening, Manta Rhei will advise you at the earliest possible date.

There are no refunds made for an unused service in your package. This applies to force mayor, weather or sea conditions, missed planes, delayed flights, missed transfers, medical reasons, etc. Purchase of Cancellation/Medical/Baggage insurance is highly recommended.

In case of mechanical failure Manta Rhei will recover the missed dives on following days or propose alternative. There will be no refund.



**No refund....**

If you decide to not dive the scheduled amount of dives for any reason such as tiredness, no desire, medical, fear etc...there will be no refund on missed dives.

**Responsibility**

Damages resulting from illness, personal injuries or death which may be sustained by reason of, or while engaged on, any trip whether due to the ownership, maintenance, use, operation or control of any aircraft, helicopter, automobile, bicycle, boat, vehicle, hotel, common carrier or any other conveyance used in carrying out these trips. Manta Rhei assumes no liability due to any cause whatsoever whether caused by failure or delay or other irregularity, acts or omissions occurring during a trip under which the means of transportation or other service provided thereby is offered or supplied by owners, operators or public carriers for and on behalf of Manta Rhei.

Manta Rhei shall not be responsible for any injury to person (whether or not resulting in death) or damage to property arising out of any act of war, insurrection, revolt or other civil uprising or military action occurring in the countries of origin, destination or passage. In case of a medical problem arising during the voyage, either on board or on shore, which results in costs for evacuation, use of aircraft or repatriation, the responsibility for payment of these costs belongs solely to the passenger.

Manta Rhei Liveaboard will not be held responsible for damage, injuries, loss or robbery of personal belongings, inconvenience and discomfort, which can occur during the trip.